

## **HEALTH AND HOUSING SCRUTINY COMMITTEE 2 SEPTEMBER 2020**

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### **ANNUAL REPORT OF HEALTHWATCH DARLINGTON 2019/2020**

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#### **SUMMARY REPORT**

##### **Purpose of the Report**

1. To share the Annual Report of Healthwatch Darlington 2019/2020  
“Guided by you” (Please see Appendix One)

##### **Summary**

2. Healthwatch was established under the Health and Social Care Act 2012 to understand the needs, experiences and concerns of people who use health and social care services and to speak out on their behalf. Healthwatch England is a statutory committee of the independent regulator the Care Quality Commission (CQC). Local Healthwatch, of which there are 151 nationally, are funded by and accountable to local authorities. It is a legal requirement for each local Healthwatch to create and publish an annual report, which demonstrates how they have met their statutory requirements. This must be completed and sent to their respective local authority and to Healthwatch England by 30 June 2020.
3. This year, the national focus of the report was on impact, and each local Healthwatch focussed on the difference they made in their community. Healthwatch Darlington would like to highlight the following projects in the report:
  - (a) Hospital Discharge
  - (b) Bereavement Services
  - (c) NHS Continuing Healthcare
  - (d) Enter and View visits in care homes
  - (e) Vascular services
  - (f) Smoke Free NHS
  - (g) Social Care Digital Pathfinder Out of Hours Health Call.
  - (h) NHS Long Term Plan
  - (i) CCG Mergers - Collaborative working in Durham and the Tees Valley -
  - (j) Our Volunteers
  - (k) Youthwatch Darlington
  - (l) Information and Signposting

##### **Recommendation**

4. It is recommended that :-

Health and Housing Scrutiny Committee receive the Annual Report of Healthwatch Darlington 2019/2020 and note the highlighted projects demonstration how we have met our statutory requirements and evidencing how we have made a difference locally, regionally and nationally.

**Michelle Thompson BEM  
Chief Executive Officer  
Healthwatch Darlington**

## **Background Papers**

Appendix One - Healthwatch Darlington Annual Report 2019/2020

[Healthwatch Darlington Annual Report 2019 2020](#)

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## **MAIN REPORT**

[Healthwatch Darlington Annual Report 2019 2020](#)